Supplier Code of Conduct

Purpose

This code sets out what North Holdings Group and its operating businesses expect of the companies that supply them. It applies to all suppliers, their employees and their own subcontractors, and forms part of our standard terms of purchase.

Labour standards

Suppliers must pay at least the legal minimum wage, must not use forced, bonded or child labour, and must respect freedom of association where the law allows it.

Health and safety

Suppliers must provide a safe working environment and report any serious incident connected with work for the group within 48 hours.

Business conduct

Suppliers must not offer or accept bribes, must disclose conflicts of interest, and must keep accurate records. Concerns can be raised in confidence with supplier.relations@northholdingsgroup.com.

Payment

The group pays undisputed invoices within 45 days of receipt, and within 30 days for suppliers registered as small businesses.